

Resting Grounds for Orcas, Wildlife Tour to Explore The Seas of Rausu, Shiretoko



The sea off Rausu, Shiretoko is a place Orca flock together. Also known as killer whales, they are standing at the top of the marine food chain. It is extremely rare in the world to be able to observe so close a pod of orcas that swim gracefully like dolphins. In this 6-day tour, we put ourselves into the vastness of nature to get an idea of the riches of this area by several kinds of adventure.

Shiretoko, “the end of the earth” in the language of indigenous people, the Ainu, is the southernmost point in the northern hemisphere where drift ice can be seen. The drift ice that floats down to Hokkaido originates from the Amur River 1000km away. The freshwater of the river flows into the ocean and reduces the salt concentration which makes the seawater freeze and form into floes of ice. Ice algae full of nutrients get trapped inside, which attracts marine life including whales, seals, and all kinds of birds.

Our journey begins with a panoramic view of Eastern Hokkaido to get an overview of the area. We will be visiting a bay that seals use as a shelter to escape from Orcas. Learn about kelp, which is a symbol of the richness of the sea in Shiretoko, and snorkel into the sea to see the exuberant underwater world with your own eyes. Search for a pod of Orcas on an exclusive charter boat. We will also endeavor onto the sea from Utoro in a canoe and find out why there is almost none of Orcas on this side. To conclude the trip, you will savor this ample seafood blessing at a high-level conveyor belt sushi restaurant that is unique to the local area and fly back to Tokyo.

Highlights:

- Feel the richness of the sea of Shiretoko Rausu where Orcas stand at the top of the marine food chain, by snorkeling
- Explore a group of Orcas, which is rare in the world, by exclusive chartered boat
- Hop on a traditional boat to the nutrient-rich shallow bay, which is ideal as an evacuation site for seals that escape from Orcas
- Kayak to explore the sea of Utoro on the west coast of the Shiretoko Peninsula, where wild animals live

Location:

The Shiretoko Peninsula, located in the eastern part of Hokkaido, is the southern limit of drift ice in the northern hemisphere. It is a narrow peninsula with a width of about 70km/43miles and a base width of 25km/15miles protruding from the southern end of the Sea of Okhotsk. The west side faces the Sea of Okhotsk and the east side faces the Nemuro Strait. In addition, the northern territory Kunashiri Island lies parallel to the eastern side of the peninsula.

Main Activity: Wildlife Viewing

Difficulty: 2

Tour Dates: The end of May -The end of July

Pax: Minimum 4 Maximum 8

Price: JPY 360,000

[Route map](#)

[Day-by-day Itinerary](#)

[What's included](#)

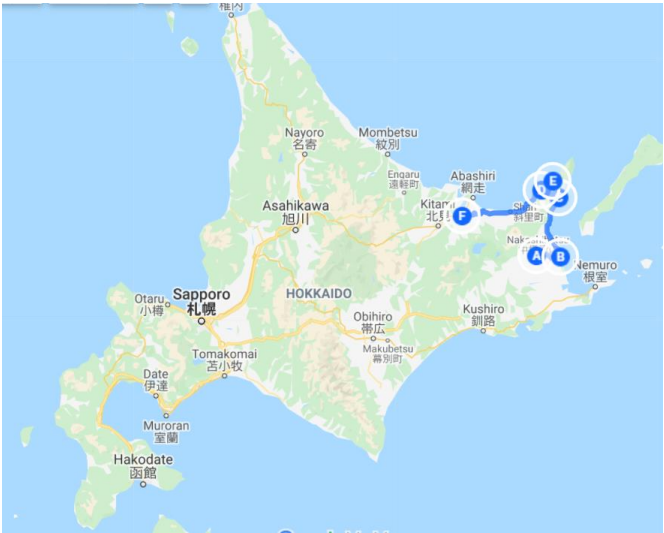
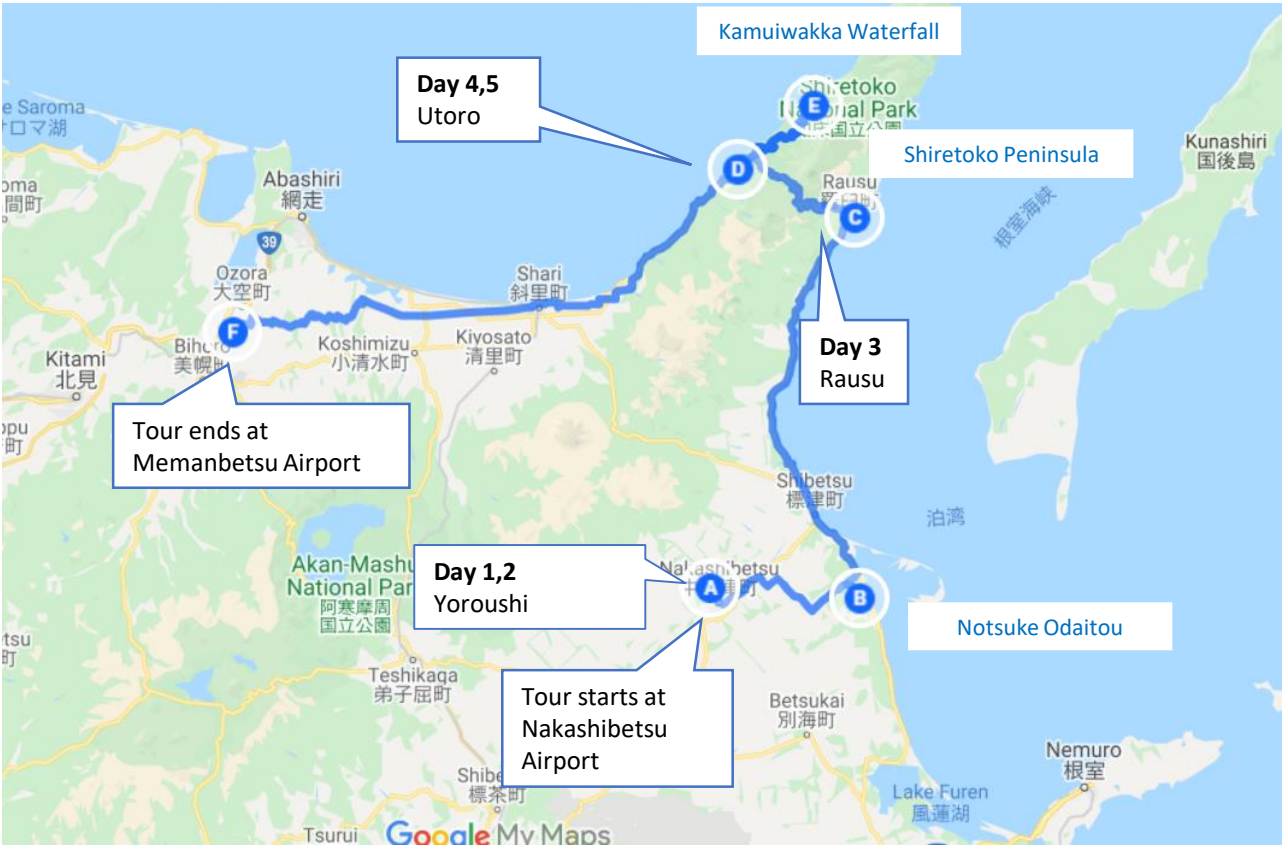
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Route map



Source: Google My Maps

Day-by-day Itinerary

Day 1

Meet your group and encounter one of the largest owls int the world

Our trip starts at Nakashibetsu Airport at 14:00. You can reach Nakashibetsu Airport from Tokyo Haneda by direct flight with NH377, arriving at 14:00, or from Sapporo with NH4883, arriving at 13:05. Firstly, we would like you to enjoy the refreshing summer air of Hokkaido, we will take you to Kaiyodai, which overlooks the entire area, by a private van.

From Kaiyodai, which is a 270m/885feet high hill, we will look at the Shiretoko-Notsuke area to see the whole picture of our journey. By seeing this scenery and getting insight into how Notsuke Bay became a good port, we will know the connection between the land to the sea and get a grasp on the ecosystem of Odaitou where is the evacuation site for seals.

Around 16:00, check-in at a popular ryokan which is a very valuable ryokan where you can observe the rare owls “ Blakiston's owl” one of the largest owls in the world in a comfortable way. Let’s have a Kaiseki cuisine together as the first night. After dinner, you may enjoy the open-air hot spring bath while looking out at the river as well.

Accommodation - Yorouushi | Private room with ensuite | Onsen Spa
Included meal - Dinner

Activity:

NA



Difficulty:

NA



Day 2

Visit Evacuation Site for Seals with a Traditional Boat and Ezo Deer watching at Todowara

Every morning at Yourouushi Yuyado Daiichi Hotel, the employees perform “Mochi-tsuki “ translated literally making rice cakes the traditional way involves a large wooden hammer and a special container for the ingredients at the lobby and serve freshly made rice cakes. Please join them to pound rice cakes together to touch true Japanese culture.

Hop on a van for 1 hour to head to Notsuke Peninsula where is Japan's largest sand peninsula created by the currents of the Shiretoko Peninsula and the Nemuro Strait. Odaitou in the Notsuke bay is a great evacuation site for seals as well as a feeding ground with rich nutrients from the land you visit the day before. We will visit there with a traditional boat which allows us to feel this peaceful environment and fertile water much closer.

After a fresh one-hour cruise, back to the port and hop on a van to Notsuke Peninsula Nature Center for 30 min. Notsuke is known for wild animals like Ezo deer. Between the island of Hokkaido and Japan's main island Honshu, there is a biogeographical border named Blakiston's Line. One of the species that can only be found north from the line is Ezo deer. Many Ezo deer have been seen everywhere in Notsuke peninsula. Let's look for a flock of Ezo deer along the road to Notsuke Peninsula Nature Center where we will savor the famous Hokkai Shima shrimp grown in Odaitou for lunch. After lunch we will stroll through Todowara located at end of Notsuke Peninsula, where is the wreckage of dried fir remains on the moor, forming a desolate and peculiar landscape.

Tonight, we will have dinner at Shibetsu town, the base town of the peninsula, which is known for salmon fishing. At a local restaurant, you can enjoy a whole salmon meal prepared by local people who have lived by fishing salmon for a long time. After the meal, head back to the ryokan while enjoying the sunset, and we may try the second chance to observe Blakiston's owl if you like.

Accommodation - Yoroushi | Private room with ensuite | Onsen Spa

Included meal – Breakfast, Lunch, Dinner

Activity:

- ◆ Traditional board cruise
 - Time required: 1 hour
 - The size of the boat: 17ft x 5.2ft /5.3m x 1.6m
- ◆ Walking and Wildlife viewing
 - Time required: less than 2 hours
 - Notsuke peninsula nature center to the pier and return to the Center: 4km/2.4miles
 - Unpaved road, some wooden road

Difficulty:

2

Day 3

Witness and experience the true rich-mineral ocean

Today is the day to find out the reason why marine apex predators Orcas flock together in this area. This is all because of the exuberant underwater marine world. To get a sense of it, we firstly learn from a fisher about the ecology and processing methods of kelp, which is indispensable for abundant fishing grounds and is a home for fish. It takes about 100 days for a fisher to collect Rausu kelp from the sea and make it a product. These Rausu kelp are extravagant kelp that maintains the highest quality in Japan. We will participate in this process by cutting the fins of kelp. For lunch, savor fresh seafood unique to the fisher town at a fresh fish shop run by a local fisher.

The Nemuro Strait, which is the southern limit of drift ice, has abundant fishing grounds including kelp, sea urchin, crustacean, and fish due to its mineral-rich seawater. Snorkel to see for yourself this sea of fertility that fascinates all the marine creatures even Orcas. Please note that the water temperature at Rausu at the end of May to July is approximately 16°C/60F.

While enjoying a game dinner at the hotel, we will guide you about tomorrow's exclusive chartered boat for encountering Orcas herd.

Accommodation - Rausu | Private room with ensuite

Included meals - Breakfast, Lunch, Dinner

Activity: ◆ Snorkeling
• Time required: 1 to 2 hours
• From the shore

Difficulty: 2



Day 4

Private Chartered Boat Cruise to Look for Orcas herd

8:00 Leave the hotel on foot and enjoy the sea breeze for a few minutes to Rausu Port. We will be welcomed by a chartered boat crew who accompanies many marine surveys, and an exclusive Orcas cruise of 5 hours will start. The sea of Rausu, which is rich in nutrients, is the best resting ground for Orcas, and you have a chance to see a group of Orcas, which is extremely rare in the world to see so close. This is the day sailing in search of the precious Orcas herd off the beaten path. You can relax onboard a comfortable inside cabin, enjoy the sea breeze at the bow, or listen to our experienced staff introduction with information that can only be found in marine surveys. Enjoy a lunch box made with local ingredients on board.

After arriving back to the port, drive over the Shiretoko Pass and head for Utoro on the western side of the Shiretoko Peninsula. At the field house in UNESCO world heritage, which shows how to deal with brown bears that eat salmon in an easy-to-understand manner, we can get an insight about brown bears, and at the same time, we can step into the high-density habitat of the brown bears with our guide. Check-in at the popular family-run hotels in the area, perfect for watching the peaceful sunset. In the evening, we can enjoy a healthy course menu and a unique private open-air bath.

Accommodation - Utoro | Private room with ensuite | Onsen Spa

Included meals - Breakfast, Lunch, Dinner

Activity:

- ◆ Wildlife viewing cruise
 - Time required: 5 hours
 - The size of the boat: 30ft 19knot/9m 35km
- ◆ Nature Walking
 - Time required: 1 hours 1.6km/0.9miles
 - Wooden path

Difficulty:

2



Day 5

Kayak to explore the sea of Utoro on the west coast of the Shiretoko Peninsula

It is a tour aiming for "maiden's tears (Furepe Falls)" and "man's tears (Yu no Hana Falls)" while rowing the coastline where 100m class cliffs continue, using a kayak different from a boat using electric power. Men's tears are prohibited from accessing from land, and can only be approached from the sea, which is truly an unexplored region in Shiretoko. If you listen carefully, we will hear the wind, the voices of waterbirds, the sound of the waterfall approach, and the sound of our own water. This is the ultimate eco-tour where you can get the closest to the magnificent cliffs that can be said to be the symbol of Shiretoko and enjoy the unique Deepsea colors of the Sea of Okhotsk. Back to the shore at 11:30 and we will go to the Shiretoko Nature Center for a light lunch with a coffee break.

In the afternoon, head to Kamuiwakka Falls exploration. The Shiretoko Peninsula is on the Kuril Islands volcanic belt and that caused the volcanic activity that triggered the island's creation. We can feel the earth by barefooting climb the waterfall which hot springs flow into the river, and each of the continuous waterfall basins is a natural open-air bath full of wildness. We may experience a day-trip hot spring at "Hotel Chino Hate" which means 'The end of the earth' and which is the only hotel located in the World Heritage site. We may also climb the Oronko Rock in the town of Utoro and see the sea of Utoro covered with drift ice in winter.

On the final night, we have a farewell party with the hotel owners and guides listening to the old and new stories of Shiretoko and feeling the land of miracles.

Accommodation - Utoro | Private room with ensuite | Onsen Spa

Included meals - Breakfast, Lunch, Dinner

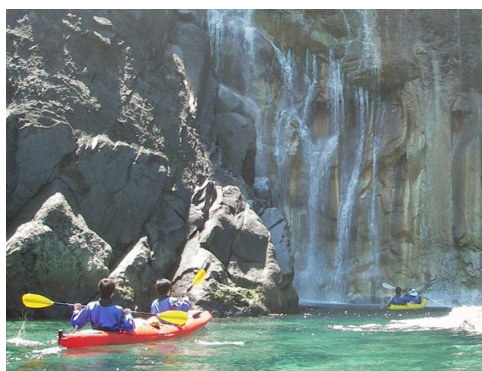
Activity:

◆Kayaking

- Time required: 3 hours
- Location: Shiretoko Utoro
- Field situation: Open sea

Difficulty:

2



Day 6

Transfer to the airport, farewells

The Orcas are called "Leven Kamui" (the god who controls the offshore) in the Ainu language of the indigenous people, and some folklore remains, suggesting that the Orcas have come to this area since ancient times. It is solely due to the seafloor topography of the Nemuro Strait, the nature of Hokkaido, and the blessings of drift ice. After breakfast, say goodbye to the hotel owners at 9:00 and leave for Memanbetsu Airport. Enjoy a 2-hour drive overlooking the Sea of Okhotsk, which is covered with drift ice in winter.

Stop by the wilderness garden 'Koshimizu primeval flower garden' and see the Sea of Okhotsk as a last view of the resting ground of Orcas. For the last meal of this journey, we will savor this ample seafood blessing at a high-level conveyor belt sushi restaurant that is very popular locally. We say our goodbyes around noon at Memanbetsu Airport.

Accommodation - NA

Included meal – Breakfast, Lunch

Activity: NA

Difficulty: NA

Accommodations :

Dates	Location	Type	Room	Spa
Day 1, 2	Yorouchi	Ryokan	Private room with ensuite	Onsen spa
Day 3	Rausu, Shiretoko	Hotel	Private room with ensuite	
Day 4,5	Utoro Shiretoko	Hotel	Private room with ensuite	Onsen spa

Food & Accommodation

Breakfast & Dinner

All breakfasts and dinners on this tour will be served at our accommodation. It is a typical way for Japanese travellers to indulge by staying in lodgings with “onsen” natural hot springs on site. The meals will be set menus, containing traditional Japanese dishes beautifully presented in separate plates & bowls. If you are a master of chopsticks, these skills will be handy, otherwise western utensils are usually available on request. Eating at the accommodation allows us to relax and enjoy the local cuisine dressed in "yukata" (a casual cotton kimono), which takes away the hassle of packing a change of evening and/or morning clothes. We can make arrangements for any dietary requirements so please be sure to let us know your needs in advance.



What's included

- 5 nights accommodation, single occupancy basis
(Due to limited capacity we may ask you to share a room with another guest of the same gender. In this case we will inform you in advance.)
- 5 breakfasts, 5 lunches, 5 dinners
- All transport as described in the itinerary
- All activities as described in the itinerary
- Snacks and refreshments
- English speaking Japanese guide(s)

Not included

- Airfares
- Personal expenses
- Alcoholic drinks with included meals

Please note that you will be asked to show your passport when checking into accommodation in Japan. It is a requirement for accommodation providers to take a photocopy of the passport of overseas guests.

What we provide & What to bring

We provide

- Water and snacks
- First aid kit
- Wet suits or Dry suits and snorkel set

What to bring

Essentials

- Walking shoes
- Swim wear
- Long-sleeved shirts
- Sunglasses and sunscreen
- Water bottle or hydration system
- Personal medications
- Travel insurance
- Passport
- Cash in Japanese yen. Small restaurants and shops in rural parts of Japan do not accept credit cards. You can withdraw cash from an ATM at a post office and Seven Eleven convenience stores.

Recommended items

- Camera
- Wet suits if you have
- Dry suits if you have
- Snorkeling set if you have
- River shoes

About us



Hokkaido Treasure Island Travel

We are Hokkaido Treasure Island Travel (HTIT), an award-winning team of creators of unique, perfectly tailored Hokkaido travel experiences. HTIT Team is deeply rooted in Hokkaido, North Japan. In 2004, HTIT started its journey as a pioneer of a new style of adventure travel by sharing the treasures of Hokkaido. We are constantly opening new doors and making local destinations previously inaccessible for travelers available all over Hokkaido. We provide a compelling combination of personal and professional travel advice, knowledge beyond that of the guidebook insider, and behind the scenes access to places and authentic local experiences generally not available for the public. Our mission is to create for you a journey of a lifetime, every time you travel with us.

Guides

◆Tour Guide

English instructor, interpreter guide, English customer service consultant, forest instructor

She majored in organic chemistry at university. After that, she worked at the Hokkaido Regional Forest Office with the aim of contributing to the community. Engaged in forestry and forest environment education work, she knows the "power to heal people" of forests. She realized the fun of communicating and sharing the splendor of the forest to people and started to act as a forest instructor. After guiding overseas forestry trainees, she became motivated to "work using English", and with the aim of re-learning English, she built her career as an English instructor and interpreter and became an English customer service consultant. She is developing a unique course that weaves "English x customer service x tourism", such as a "forest course" that makes use of the experience of a forest instructor and a training course for English teachers and English guides. She is also involved in tour development as well as creating English notation for facilities in cities, towns and villages all over Japan, and is also focusing on "disseminating the appeal of the region in English."



◆Activity Guides

Katsunori Seki

Shiretoko Diving Kikaku



Born in Kushiro City. He started scuba diving at the age of 27 and became an instructor who was absorbed in the fun. After 5 years of training, while taking underwater photographs, he became independent. In 1998, a diving company was established in Shiretoko. While providing underwater guides and support through instructions, fun dives, TV programs, etc., he also cooperates with fishery resource surveys at the request of local fisheries cooperatives. In recent years, he is an NAUI diving instructor who actively gives lectures for the purpose of environmental protection in public and is also a photographer who has published numerous photo books. The new species of 'Icelus sekii', which was registered as a new species in 2006, was named after the discoverer, Mr. Seki.

Hitoshi Sekiguchi

Shiretoko Outdoor Guide Centre



Shiretoko Outdoor Guide Center is an activity guide company in the inn "Shiretoko Iwaobetsu Youth Hostel" located in Shiretoko National Park. This inn is a privately-generated simple inn and blends in naturally enough for the sika deer to appear on the premises in the morning and evening. Fascinated by the nature of Shiretoko, Hitoshi became the owner of this youth hostel at the age of 30. And from the desire to enjoy the nature of Shiretoko from various angles and share this beautiful nature with customers, he established the Shiretoko Outdoor Guide Center and serves as the representative. He possesses various qualifications to be able to offer sea kayaking in the sea, nature walking in the forest, traversing the Shiretoko mountain range in the mountains, and paragliding in the sky, and offers play beyond the field.

Information and Requirements

Dietary Restrictions

We believe that eating like the locals is the best way of experiencing Hokkaido's unique culture. However, we understand that it's not possible for everyone to do this and we're more than happy to cater for food allergies, dietary restrictions and special requirements. If you have any diet restrictions or preferences, please tell us in the Registration Form at the time of booking, and we will do our best to accommodate your dietary needs.

In some rural areas particularly, we may ask you for some flexibility. For example, if you require halal food, we may be able to substitute for a vegetarian option instead. Please also be aware that for those who are allergic to MSG we may struggle to arrange a good alternative at every meal in Japan. Some of our overseas guests in the past found it difficult to find ready-made foods completely free of MSG, especially when buying from convenience stores. Most Japanese supermarkets sell simple foods like plain bread, boiled eggs, vegetables and fruits, so you should always be able to find something suitable. The most important thing about dietary requirements is to let us know in advance so we can prepare and organize the foods you need.

Emergency Response Plan

Your safety is our top priority, closely followed by fun and comfort! All our tour guides have years of guiding experience in the outdoors under their belt and have already taken an advanced firefighting lifesaving course. At all times, our guides will carry a first-aid kit, as well as have an extra kit in our vehicle and hold an Emergency plan with the nearest emergency hospital for any severe accident.

In case of heavy rain, strong winds or other unsafe weather conditions for trekking/climbing, there may be times when we have to change our tour plan. In such cases, we will try to substitute the original activity with other alternatives such as sightseeing, visiting museums or hot springs. We take charge of turning a bad day around into a fun day!

Weather Conditions

Hokkaido's pleasant summer attracts many visitors from other regions of Japan escaping from the unbearable summer heat and humidity. The end of May to July is a perfect time for sightseeing as the sunny days continue. At end of May short-sleeved shirts are good for some days, but long-sleeved shirts are a must for some chilly days, especially along the sea, with moist air coming in from the Pacific Ocean. Especially in the morning and evening, it gets cold, so you need a jacket, sweater, and trainer. In July, there are several midsummer days when the maximum daytime temperature exceeds 30°C/86F, but the mornings and evenings are still cool. The average temperature in Shiretoko at end of May is approximately 10°C / 50°F, and the average rainfall is 71mm (2.7 inches) while 17°C / 62°F, and the average rainfall is 83mm (3.2 inches) in July. To ensure your comfort and safety while on the road, be prepared for variable weather; warm, cold, and wet.

What is an *onsen*?

Most *ryokan* have an *onsen* spa, that is, natural hot springs. As a volcanically active landscape, Japan has well over 25,000 natural hot springs scattered throughout the country. Since ancient times, the people of Japan have loved onsen and will travel far and wide to visit famous onsen establishments.

Please keep in mind that there are certain protocols that go with bathing in an onsen, however they're super simple!

- You bathe in your birthday suit, that's right, no clothes or swimwear is allowed in the bath. Don't worry, no one is looking!
- Take a shower before you enter the water. It's important for the onsen waters to stay clean so make sure to rinse all soap off and long hair should be tied up. You can take a small towel in if you're feeling shy, but the towel cannot touch the waters.
- Be respectful of others. Do not run, talk too loudly, drink alcohol, or splash around while in the onsen.

Don't forget to take in a hand towel, so that you can lightly dry yourself before returning to the changing room. We're quite fussy about keeping the floors of the changing room dry. Last but not least, relax and enjoy yourself!



What is a *ryokan*?

On our tours, we use *ryokan* as much as possible to support local tourism businesses. A *ryokan* (旅館) is a traditional Japanese inn and it is the epitome of Japanese hospitality and cuisine. They are often located in natural surroundings and feature Japanese style rooms with tatami mats with rice paper partitions and futon (sleeping mattresses). Each *ryokan* prides itself on its cuisine and features seasonal local ingredients. Many *ryokan* also have on-site natural hot springs for their guests to enjoy during their stay.

Here are some good-to-know facts about *ryokan* to avoid unwelcome surprises.

- You are sleeping on the floor. A traditional Japanese room does not have western beds, instead *futon* bedding is provided. Often *ryokan* staff enter your room and prepare your *futon* while you are out for dinner.
- *Ryokan* provide "*yukata*", which is a traditional night robe that looks like a *kimono*. You can wear it to the hot spring spa and also to dinner, basically anywhere within the *ryokan* facility. Because in the evening we mostly dine in house, you don't have to bring a lot of evening clothes as long as you think you will be comfortable hanging around in your *yukata*. Our guides will explain how to wear *yukata* properly if you are unsure.

Reservation & Cancellation Policy

Reservation

When we receive your reservation request, we will send you an email with a link to a page on our website, where it asks you to fill in the Registration Form. We will ask for your contact details and personal information such as your height and dietary requirements etc., in order for us to adequately organise and arrange the tour service. Once the Registration Form is completed, you will be taken to the Shopping cart to review your booking, and finally onto the Check Out page to make the payment (Deposit/Full) to secure the booking.

Payment Methods

We will send a booking confirmation by email with an invoice requesting a deposit

- * A 20% Deposit is required for the confirmation of the booking.
- * The remaining cost(Balance Payment) is due 21 days before your arrival.
- * Payment is acceptable by Credit card or Bank Transfer:

A. Credit card

- * We will send you a link with a form to fill in your credit card details

B. Bank Transfer

- * Please process the payment from your local bank in Yen.
- * All Transaction Fees will be paid by remitter

Cancellation

- Cancellation fees apply from 20 days prior to the travel starting date
- 20% of the tour price will apply 20 days prior to the travel starting date
- 30% of the tour price will apply 7 days prior to the travel starting date
- 40% of the tour price will apply 1 days prior to the travel starting date
- 50% of the tour price will apply on the travel starting date
- 100% of the tour price will apply after the start of the tour or the traveler does not participate in the Tour without notice

Disclaimer

Public Notice No. 1593 by the Ministry of Land, Infrastructure and Transport
This is an official announcement of the following revision concerning all terms and conditions of the standard general conditions of travel agency business (Public Notice No.790 by the Ministry of Transport dated December 19, 1995) as stipulated in Article 12 -3 of the Travel Agency Law (Law No. 239 of 1952) December 16, 2004
Kazuo Kitagawa, Minister of Land, Infrastructure and Transport

Final revision: March 29, 30th Year of Heisei – 2018

Public Notice No. 9 by the Japan Tourism Agency (Effective from April 1, 30th Year of Heisei – 2018)

Standard General Conditions of Travel Agency Business

Subscription Type Organized Tour Contract Part

Chapter 1 - General Provisions

(Scope of Application)

Article 1 The Contract of our Company (hereinafter referred to as “We,” “Us,” or “Our” as the case may be) concerning the subscription type organized tour to be executed with the traveler (hereinafter referred to as the “Subscription Type Organized Tour Contract”, or “Contract”) shall be based on the General Conditions. In the case that any matter not stipulated in the General Conditions arises, ordinance or generally established practice shall be applied.

2 In cases where we execute a special contract (hereinafter referred to as the “Special Contract”) with the traveler in writing without violating the relevant law and harming the interests of the traveler, such Special Contract shall be given priority, notwithstanding the provision of the preceding paragraph.

(Definition of Terminology)

Article 2 In the General Conditions, “Subscription Type Organized Tour” or “Tour” shall mean such tours for which we prepare beforehand for subscription by travelers, travel plans including destinations, itineraries, transportation services and accommodation services to be offered to travelers, as well as the Tour Price amount (as defined in Article 12 below) payable to us by travelers, which shall be implemented as planned.

2 In the General Conditions, “Domestic Trip” shall mean trips within Japan only, and “Overseas Trip” shall mean those trips other than a Domestic Trip.

3 In this Part, the “Communication Contract” shall mean the Subscription Type Organized Tour Contract, which is executed between us and a card member of the credit card company affiliated with us or the company marketing our Subscription Type Organized Tour on behalf of us (hereinafter referred to as an “Affiliated Company”) by subscription through telephone, mail, facsimile, or other means of communication, subject to prior consent of the traveler to the effect that the claims or obligations held by us, such as the Tour Price to the traveler based on Subscription Type Organized Tour Contract are settled on or after the due date of such claims or obligations according to card membership rules as provided separately by the Affiliated Company, and also subject to payment of the Tour Price, etc. payable under the said Subscription Type Organized Tour Contract according to the methods specified in Article 12, paragraph 2, the latter part of Article 16, paragraph 1 and Article 19, paragraph 2.

4 In this Part, the “Electronic Consent Notice” shall mean a notice issued in acceptance of the subscription for the Contract, and is conducted by means of transmission, among the methods utilizing information and communication technologies, via telecommunication lines connecting the computer, facsimile, telex or telephone (hereinafter referred to as the “Electronic Computer, etc.”) used by us, or the company marketing our Subscription Type Organized Tour on our behalf, with the Electronic Computer, etc. used by the traveler.

5 In the General Conditions, the “Date Card Used” shall mean the date when the traveler or our Company becomes obligated to pay the Tour Price, etc. or executes refundable liability under the Subscription Type Organized Tour Contract. (Content of Tour Contract)

Article 3 We undertake to make arrangements and administer the itinerary under the Subscription Type Organized Tour Contract so that the traveler can be provided with transportation, accommodation and other services as offered by transportation and accommodation businesses, etc. (hereinafter referred to as the “Tour Service”) according to the itinerary provided by us. (Business Agent)

Article 4 There are cases where we may engage other travel agents, professional arrangers or other helpers in or outside Japan, in order to have them make arrangements in whole or in part on our behalf for the execution of the Subscription Type Organized Tour Contract.

Chapter 2 – Execution of Contract

(Subscription for the Tour Contract)

Article 5 A traveler who wishes to subscribe to our Subscription Type Organized Tour Contract shall fill in the necessary information in the application form as designated by us (hereinafter referred to as the “Application Form”), and shall submit it to us together with the required payment to apply for the Subscription Type Organized Tour Contract (hereinafter referred to as the “Application Fee”) as separately specified by us.

2 Notwithstanding the provision of the preceding paragraph, a traveler who wishes to subscribe to our Communication Contract will be required to notify us of the name of the desired Subscription Type Organized Tour, the start date of the Tour, the traveler's membership number and other information as required (hereinafter referred to as the “Membership Number, etc.”).

3 The Application Fee as specified in paragraph 1 shall be treated as part of the Tour Price, a cancellation fee or a penalty charge.

4 In cases where the traveler participating in the Subscription Type Organized Tour requires special attention, the said traveler shall mention such a request to us at the time of application for the Contract. In this case we will try to accommodate such a request as far as possible.

5 Any expenses incurred as a result of the special arrangements made at the request of the traveler under the preceding paragraph shall be borne by the said traveler. (Subscription by Telephone, etc.)

Article 6 Subscriptions for the Subscription Type Organized Tour Contract are accepted by means of telephone, mail, facsimile and other means of communications. In such cases, the Contract is not executed at the time of subscription, and the traveler for the said Tour will submit an Application Form and Application Fee, or notify us of his or her Membership Number, etc. within the period as designated by us, in accordance with the provision of paragraph 1 or paragraph 2 of the preceding Article 5, after we have notified the said traveler of our acceptance of his or her subscription.

2 Upon the submission of the Application Form and Application Fee as specified in the preceding paragraph, or when we have been notified of the traveler's Membership Number, etc., the order in which we execute the Subscription Type Organized Tour Contract with the said traveler shall be subject to the order in which we receive his or her Application Form and Application Fee, or the traveler's Membership Number.

3 In cases where the traveler fails to submit the Application Fee, or to notify us of his or her Membership Number, etc. within the period specified in paragraph 1 above, we will consider such a subscription as not having been received and treat it accordingly. (Rejection of the Execution of the Contract)

Article 7 Any one of the following is a case upon which we reserve the right to decline the execution.

- a. In cases where the sex, age, qualifications, skills or other conditions of the traveler in question do not meet such conditions as specified by us in advance, as required of travelers participating in the Tour;
 - b. In cases where the number of travelers subscribing for the Tour has already reached the maximum number of participants as scheduled for the Tour;
 - c. In cases where the traveler in question subscribing for the Tour is likely to create a nuisance for other travelers or hinder smooth implementation of the Tour as a group;
 - d. In cases where the Communication Contract is about to be executed, and the traveler is unable to settle in whole or in part, the liability related to his or her Tour Price, etc. as stipulated in the card membership rules of the Affiliated Company. Such reasons may be due to, but not limited to, the credit card as held by the traveler in question, being found to be invalid;
 - e. In cases where the traveler is recognized as a gang member, an associated gang member, a person or a company related to crime syndicates, a corporate racketeer or any other antisocial forces;
 - f. In cases where the traveler has made claims through forceful behavior or unjust claims to us or acted in a threatening manner or made threatening statements, or has conducted violent acts or behavior in connection with any transaction between the parties, or other acts or behavior equivalent to these;
 - g. In cases where the traveler committed acts which may damage our reputation or obstruct our business by spreading false rumors, the use of fraudulent means or by force, or other acts or behavior equivalent to these; or
 - h. In cases where there is an inconvenience related to our business.
- (Time that the Tour Contract is Executed)

Article 8 The Subscription Type Organized Tour Contract shall be executed when we have accepted the execution of the Contract and have received the Application Fee as specified in the Article 5, paragraph 1.

2 Notwithstanding the provision of the preceding paragraph, the Communication Contract shall be executed when we send out a notice to the effect of communicating our acceptance of the execution of the Contract, except when an electronic notice of acceptance is sent out for the said Contract, in which case the Contract shall be executed when the said electronic notice has reached the traveler. (Delivery of Contract Document)

Article 9 We will promptly deliver to the traveler, a document (hereinafter referred to as the "Contract Document") detailing the itinerary, content of the Tour Service, Tour Prices, and other conditions of the Tour, as well as matters concerning our responsibility with regards to the Tour, promptly after the Tour Contract has been executed as defined in the preceding Article.

2 The scope of our responsibility for the Tour Service in making arrangements and administering itineraries under the Subscription Type Organized Tour Contract shall be based on the details stated in the Contract Document as specified in the preceding paragraph. (Determinate Document)

Article 10 In cases where it is not possible to state the determinate itinerary, or the names of transportation or accommodation facilities in the Contract Document as specified in the preceding Article, paragraph 1, we will list, on a limited basis, in the Contract Document, the names of facilities scheduled for accommodation and the names of transportation facilities important and to be shown in the Contract Document, and after we have delivered such a Contract Document, we will also deliver a document with descriptions of determinate conditions (hereinafter referred to as the "Determinate Document") on or before the date as specified in the said Contract Document, but no later than the day immediately preceding the starting date of the Tour (or the starting date of the Tour, in cases where subscriptions for the Subscription Type Organized Tour Contract are made on or after the 7th day immediately preceding the start date of the Tour).

2 In the case of the preceding paragraph, when an enquiry is received from a traveler who wishes to confirm the status of arrangements, we will respond promptly and properly to such an enquiry before delivery of the Determinate Document to the said traveler.

3 In cases where the Determinate Document has been delivered as specified in paragraph 1, the scope of our responsibility for the Tour Service in making arrangements and administering itineraries shall be limited to the scope described in the said Determinate Document. (Method of Utilizing Telecommunication Technology)

Article 11 When, instead of physically delivering to the traveler the document, the Contract Document or the Determinate Document to be delivered at the time when the traveler is about to execute the Subscription Type Organized Tour Contract which describes details such as the itinerary, the Tour Service content, the Tour Price, other conditions of the Tour, and matters regarding our responsibility, we have provided the traveler, with his/her prior consent, with such details to be described in the said document(s) (hereinafter referred to in this Article as the "Described Details") by means of utilizing telecommunications technology, we will confirm that the Described Details have been recorded on a file as equipped in the communications equipment used by the traveler.

2 In the case of the preceding paragraph, when the communications equipment used by the said traveler is not equipped with a file for recording the Described Details, we will record the Described Details on a file (confined for exclusive use of the said traveler) as equipped in the communications equipment used by us, and confirm that the said traveler has viewed the Described Details. (Tour Price)

Article 12 The traveler will be required to pay to us the price for our providing of the Tour Service (hereinafter referred to as the "Tour Price") in the amount specified in the Contract Document on or before the date specified in the Contract Document prior to the starting date of the Tour Service.

2 When the Communication Contract has been executed, we will receive payment of the Tour Price in the amount specified in the Contract Document by the credit card of our Affiliated Company without obtaining the traveler's signature on the designated voucher. In this case, the date on which the card is used shall be considered as the date the Tour Contract is executed.

Chapter 3 - Alteration of the Contract

(Alteration of the Contract Content)

Article 13 In cases where there arise causes beyond our control, such as acts of God, acts of war, civil commotion, suspension of the Tour Service by transportation and accommodation facilities, etc., orders from government and other public agencies, the need to use transportation services not based on our original transportation plan, and other causes, and when it is considered unavoidable in order to effect the safe and smooth implementation of the Tour, we may be required to change the itinerary, content of the Tour Service and other content of the Subscription Type Organized Tour Contract (hereinafter referred to as the "Contract Content") by promptly explaining to the traveler beforehand the reasons for the nature of such causes being beyond our control and the correlation between such causes and subsequent changes. This shall be the case except at the time of an emergency, in which case, when unavoidable, we will explain to the traveler after such changes have been made. (Alteration of Tour Price)

Article 14 In cases where the transportation fare and charge applicable to the transportation facilities being used for the implementation of the Subscription Type Organized Tour (hereinafter in this Article referred to as the "Applicable Fare and Charge") are increased or reduced considerably beyond price levels as normally assumed, due to significant changes to economic or other conditions, compared with the Applicable Fare and Charge made public as effective rates at the time when the Subscription Type Organized Tour was originally offered, we will be permitted to increase or reduce the amount of the Tour Price within the range of the amount so increased or reduced.

2 In cases where we increase the Tour Price as provided for in the preceding paragraph, we will inform the traveler to that effect before the 15th day immediately preceding the starting date of the Tour.

3 In cases where the Applicable Fare and Charge are reduced as provided for in paragraph 1, we will decrease the Tour Price by the amount so reduced in accordance with the provision of the said paragraph.

4 If any change in the Contract Content according to the provisions of the preceding Article, causes any increase or decrease to accrue in the expenses required for the implementation of the Tour (including the cancellation fee, a penalty charge or other expenses already paid or payable from now for the Tour Service unreceived due to changes in the said Contract Content), we may change the Tour Price within the range of the amount increased or decreased when such Contract Content is changed (except when such increase of expenses is caused by a lack of seats/rooms in the transportation and accommodation facilities, etc. or other facilities, despite the fact that the relevant Tour Service is provided by the transportation and accommodation facilities, etc.).

5 In cases where we have stated in the Contract Document that the Tour Price varies with the number of persons utilizing the transportation and accommodation facilities, etc., and when the number of persons participating in the Tour changes due to causes not attributable to us after the execution of the Subscription Type Organized Tour Contract, we reserve the right to change the amount of the Tour Price as described in the Contract Document. (Change of Traveler)

Article 15 A traveler who has executed a Subscription Type Organized Tour Contract with us may assign his/her status under the said Contract to a third party, subject to our consent.

2 In cases where a traveler wishes to obtain our consent as provided in the preceding paragraph, the said traveler shall fill in the necessary information on the form designated by us, and submit it to us together with the handling fee in the designated amount to us.

3 The assignment of the said status under the Contract, as provided in paragraph 1, shall take effect when approved by us. After such approval, the third party who has acquired such status under the Tour Contract shall succeed to all rights and obligations concerning the said Subscription Type Organized Tour Contract as originally executed by the traveler.

Chapter 4 - Cancellation of the Contract

(Traveler's Rights to Cancel the Contract)

Article 16 A traveler may, at any time, cancel the Subscription Type Organized Tour Contract by paying to us the cancellation fee specified in Schedule I. In cases where the said traveler wishes to cancel the Communication Contract, we will accept payment of the cancellation fee by using the card of the Affiliated Company without obtaining the said traveler's signature on the designated voucher.

2 Notwithstanding the provision of the preceding paragraph, the traveler may cancel, in any of the following cases, the Subscription Type Organized Tour without paying the cancellation fee before the start of the Tour.

- a. In cases where the Contract Content has been changed by us, but limited only to such cases where the changes listed in the left column of Schedule II and other important changes;
- b. In cases where the Tour Price is increased under the provision of Article 14, paragraph 1;
- c. In cases where there arise such causes as acts of God, acts of war, civil commotion, suspension of Tour Services by transportation and accommodation facilities, etc., orders from government and other public agencies, and other causes, whereby it becomes impossible or highly unlikely to carry out the safe and smooth implementation of the Tour;
- d. In cases where we fail to deliver the Determinate Document to the traveler on or before the date specified in Article 10, paragraph 1; or
- e. In cases where the implementation of the Tour has been precluded as scheduled according to the itinerary described in the Contract Document as a result of causes attributable to us.

3 Notwithstanding the provision of paragraph 1, when the traveler has been unable to receive the Tour Service as described in the Contract Document after the start of the Tour due to causes not attributable to him/her, or when we inform him/her to that effect, the said traveler may cancel the Contract for that portion of the Tour Service which he/she has been unable to receive, without paying the cancellation fee.

4 In the case of the preceding paragraph, we will refund to the traveler the portion of the Tour Price related to the portion of the Tour Service that has become unavailable. However, when the case of the preceding paragraph is not due to causes attributable to us, we will refund to the said traveler after deducting from the said amount the cancellation fee, penalty charges and any other amount related to the expenses already paid or payable on or after the cancellation for the said Tour Service. (Our Right to Cancel the Contract - Cancellation before the Start of the Tour)

Article 17 In any of the following events, we may cancel the Subscription Type Organized Tour Contract prior to the start of the Tour by explaining to the traveler the reason for the cancellation:

- a. In cases where it becomes known that the traveler does not meet the conditions required of Tour participants, such as sex, age, qualifications, skills, etc., as specified by us beforehand;
- b. In cases where the traveler is considered unable to participate in the said Tour due to illness, the absence of a necessary aide/helper or other such causes;
- c. In cases where the traveler is likely to cause trouble to other travelers or interfere with the smooth implementation of the Tour as a group;
- d. In cases where accommodating the traveler is burdensome and exceeds the responsibility provided for in the Contract Content beyond a reasonable extent;
- e. In cases where the number of travelers participating in the Tour does not reach the minimum number of participants for the Tour as specified in the Contract Document;
- f. In cases where it is highly likely that conditions required for implementation of the Tour as described at the time of the execution of the Contract, such as the sufficient amount of snowfall necessary for a ski Tour, may not come into being;
- g. In cases where there arises causes beyond our control, such as acts of God, acts of war, civil commotion, suspension of Tour Services by transportation and accommodation facilities, etc., orders from government and other public agencies, and other causes, whereby it becomes impossible or highly unlikely to carry out the safe and smooth implementation of the Tour as scheduled according to the itinerary described in the Contract Document;
- h. In cases where the Communication Contract has been executed, and the traveler is unable to settle in whole or in part the liability related to his or her Tour Price, etc. as stipulated in the card membership rules of the Affiliated Company due to such causes as the credit card held by the traveler becoming invalid; or
- i. When it is found that the traveler falls under any of Article 7, items e through g.

2 In cases where the traveler does not pay the Tour Price by the due date specified in the Contract Document as provided in Article 12, paragraph 1, the traveler shall be considered to have cancelled the Subscription Type Organized Tour Contract on the day immediately following the said due date. In this case, the said traveler shall pay a penalty charge in the amount equal to the cancellation fee as specified in the preceding Article, paragraph 1.

3 In cases where we cancel the Subscription Type Organized Tour Contract due to reasons specified in paragraph 1, item e, we will inform travelers participating in the Tour that the said Tour is to be cancelled before the 13th day immediately preceding the starting date of the Tour in the case of a Domestic Trip (before the 3rd day in the case of a day trip) and before the 23rd day in the case of an Overseas Trip (before the 33rd day, if the starting date falls within the Peak Season as defined in Schedule I).

(Our Right to Cancel the Contract - Cancellation after the Start of the Tour)

Article 18 In any of the following cases, we may cancel part of the Subscription Type Organized Tour Contract even after the start of the Tour by explaining to the traveler about the reason for the cancellation:

- a. In cases where the traveler is considered unable to continue the said Tour due to the absence of a necessary aide/helper or other causes;
- b. In cases where the traveler interferes with the safe and smooth implementation of the said Tour by not following our instructions as given by our tour escort or other staff, or by disrupting the disciplinary order of group activities by physically assaulting or threatening the said staff or other travelers;
- c. When it is found that the traveler falls under any of Article 7, items e through g; or
- d. In cases where there arise causes beyond our control, such as acts of God, acts of war, civil commotion, suspension of Tour Services by transportation and accommodation facilities, etc., orders from government and other public agencies, and other causes, whereby it becomes impossible to continue the Tour.

2 In cases where we have cancelled the Subscription Type Organized Tour Contract under the provision of the preceding paragraph, the contractual relationship between our Company and the traveler shall cease to exist from the cancellation thereof. In such a case, it shall be deemed that our liability related to the Tour Service already provided to the traveler has effectively been redeemed.

3 In the case of the preceding paragraph, we will refund to the said traveler the amount remaining after deducting the cancellation fee, penalty charge and any other amount related to the expenses already paid or payable from the cancellation thereof for said Tour Service from the amount covering the portion of the said Tour Service which has yet to be offered to the traveler out of the Tour Price.

(Refund of Tour Price)

Article 19 In cases where a refundable amount becomes due to the traveler as a result of the Tour Price being reduced under the provisions set forth in Article 14, paragraphs 3 through 5 or due to the cancellation of the Subscription Type Organized Tour Contract under the provisions of the preceding Articles 16 through 18, we will refund to the traveler the amount by which the Tour Price is reduced, within 7 days from the day immediately following the date of cancellation, in cases where the refund is due to cancellation prior to the start of the Tour, or within 30 days from the day immediately following the last day of the Tour as stated in the Contract Document, in cases where the said refund is due to a reduction of the Tour Price or cancellation after the start of the Tour.

2 In cases where the Communication Contract has been executed with the traveler, we will pay a refund to the traveler according to the card membership rules of the Affiliated Company, if a refundable amount becomes due to him/her as a result of a reduction of the Tour Price under the provisions set forth in Article 14, paragraphs 3 through 5, or due to the cancellation of the Communication Contract under the provisions of the preceding Articles 16 through 18. In this case, we will notify the traveler of the refundable amount due within 7 days from the day immediately following the date of cancellation in the case of a refund due to cancellation prior to the start of the Tour, or within 30 days from the day immediately following the last day of the Tour as stated in the Contract Document, in the case of a refund due to a reduction of the Tour Price or cancellation after the start of the Tour. The day upon which we notify the traveler shall be considered as the Date Card Used.

3 The provisions of the preceding two paragraphs shall not prevent the traveler or our Company from exercising the right to claim compensation for damages suffered under the provisions of Article 27 or Article 30, paragraph 1. (Arrangement for Return Trip after Cancellation of the Contract)

Article 20 In cases where we have cancelled the Subscription Type Organized Tour Contract after the start of the Tour under the provisions of Article 18, paragraph 1, items a or d, we will undertake to make arrangements for the Tour Services as needed for the traveler to return to the place of departure of the said Tour at the request of the traveler.

2 In the case of the preceding paragraph, all expenses required for the return trip to the departure place shall be borne by the traveler.

Chapter 5 - Contracts with Organizations and Groups

(Contracts with Organizations and Groups)

Article 21 We will apply the provisions of this Chapter to the execution of the Subscription Type Organized Tour Contracts in cases where we receive subscriptions from two or more travelers who are to travel the same route at the same time, provided that each traveler appoints a responsible representative (hereinafter referred to as the "Contract Representative"). (Contract Representative)

Article 22 Unless a Special Contract is executed, we will consider the Contract Representative as the person holding all power of representation concerning the execution of the Subscription Type Organized Tour Contract for travelers who compose his/her organization or group (hereinafter referred to as the "Constituent Members"), and we will handle all transactions concerning the Tour business related to the said organization or group with the said Contract Representative.

2 The Contract Representative is required to submit a list of the Constituent Members on or before the date as specified by us.

3 We will not be held responsible for the liabilities or obligations which the Contract Representative assumes to the Constituent Members at present, or liabilities or obligations which the Contract Representative is likely to assume in the future.

4 In cases where the Contract Representative does not accompany his/her organization or group during the Tour, one of the Constituent Members appointed by the Contract Representative beforehand shall be deemed by us to be the Contract Representative after the commencement of the Tour.

Chapter 6 - Administration of Itinerary

(Administration of Itinerary)

Article 23 We will make efforts to secure the safe and smooth implementation of the Tour for the traveler and carry out the following services for the said traveler, except where we have executed a special contract which differs from these services:

- a. In cases where it is considered that the traveler is unlikely to be able to receive the Tour Service during the Tour, to take necessary measures to ensure that the traveler will receive such Tour Service as specified in the Subscription Type Organized Tour Contract; and
- b. In cases where alteration of the Contract Content becomes unavoidable despite the measures taken as described in the preceding paragraph, to make arrangements for alternative services. In cases where the Tour itinerary is to be changed, we will make efforts to make an alternative itinerary after the change measure up to the purpose of the original Tour itinerary. Also, in cases where we are required to change the content of the Tour Service, we will try to minimize alterations to the Contract Content by making the content of the Tour Service after the change as close to the originally planned content as possible.

(Instructions by Our Company)

Article 24 The traveler shall be required to follow the instructions of our Company while the Tour is conducted as a group during the Tour from start to finish, in order to implement the Tour safely and smoothly. (Services of Tour Escort, etc.)

Article 25 There are cases where we will ask tour escorts or others to accompany the Tour, depending on the content of the Tour, and handle the services described in each item of Article 23 in whole or in part or any other services we consider necessary in connection with the said Subscription Type Organized Tour.

2 In general, the service hours for the said tour escorts or others to engage in the services as described in the preceding paragraph shall, range from 8:00 to 20:00 local time. (Protective Measures)

Article 26 In the case that a situation arises where we consider the traveler to be in a condition requiring protection due to sickness, injury, etc. during the Tour, we may take the necessary measures. In these cases, if the cause is not attributable to us, the expenditure required for the said measures shall be borne by the said traveler and shall be payable by the traveler on or before the date set by us by the method designated by us.

Chapter 7 - Responsibility

(Responsibility of Our Company)

Article 27 We will be responsible for the compensation of damages caused to the traveler intentionally or negligently by us or by our agent (hereinafter referred to as the “Business Agent”) who has been engaged by us to make arrangements on our behalf under the provision of Article 4. Such compensation shall be limited to cases where notice has been given to us within two years from the day immediately following the day when the damages occurred.

2 In cases where the traveler has suffered damages due to causes beyond the control of our Company or our Business Agent such as acts of God, acts of war, civil commotion, suspension of Tour Services by transportation and accommodation facilities, etc., orders from government and other public agencies, and other such causes, we will not be responsible for compensation, except in the case of the preceding paragraph.

3 With regard to damages caused to baggage as described in paragraph 1, notwithstanding the provision of the said paragraph, we will compensate the traveler up to ¥150,000 as a maximum amount per traveler (except in cases where the damages were caused by us intentionally or by our gross negligence), only in cases where we have been notified of the damages within 14 days in the case of the Domestic Trip, and within 21 days in the case of an Overseas Trip, from the day immediately following the day when the damages have occurred. (Special Indemnity)

Article 28 We will pay an indemnity and a solatium of the amount set beforehand for certain damages caused to the life, body or baggage of the traveler while he/she is participating in the Subscription Type Organized Tour, in accordance with the provision of the separate Rules of Special Compensation attached hereto, regardless of whether or not we are responsible for causing the said damages under the preceding Article, paragraph 1.

2 In cases where we are responsible under the provision of the preceding Article, paragraph 1 for damages caused as described in the preceding paragraph, the indemnity payable by us according to the preceding paragraph shall be, within the limit of the amount of damage compensation payable based on the said responsibility, considered as the compensation for the said damages.

3 In such cases as provided in the preceding paragraph, our responsibility to pay the indemnity based on the preceding paragraph 1 of this Article shall be reduced by an amount equal to the damage compensation money payable by us, under the provision of the preceding Article, paragraph 1 (including the indemnity considered as the damage compensation money according to the provision of the preceding paragraph).

4 The Subscription Type Organized Tours which we implement by collecting a separate Tour Price from the traveler participating in our Subscription Type Organized Tour shall be handled as part of the content of the principal Subscription Type Organized Tour Contact. (Guarantee of Itinerary)

Article 29 In cases where a major alteration is made to the Contract Content described in the left column of Schedule II (except the alterations described in each of the following items (excluding alterations caused by the lack of seats/rooms in the transportation and accommodation facilities, etc. or other facilities, despite the fact that the said Tour Service is provided by the transportation and accommodation facilities, etc.)), we will pay an indemnity for such alterations which is equal to or in excess of the amount reached by multiplying the Tour Price by the percentage as specified in the right column of the said Schedule within 30 days from the immediately following the last day of the Tour, except in cases where it is clear that we will bear the responsibility under the provision of Article 27, paragraph 1 regarding the said alterations.

a. Alterations due to the following causes:

- (1) Acts of God;
 - (2) Acts of war;
 - (3) Civil commotion;
 - (4) Orders from government and other public agencies;
 - (5) Suspension of Tour Services by transportation and accommodation facilities, etc.;
 - (6) Offering a transportation service not included in the original travel plan; or
 - (7) Measures required to ensure the safety of the life and body of the tour participants
- b. Alterations relating to the cancelled portion of the Subscription Type Organized Tour Contract its cancellation based on the provisions of Article 16 through Article 18.

2 The maximum amount of indemnity payable by us for such alterations per traveler for one Subscription Type Organized Tour shall be the amount reached by multiplying the Tour Price by the percentage set by us equal to or in excess of 15%. However, in cases where the amount of indemnity per traveler for one Subscription Type Organized Tour falls below 1,000 yen, we will not be obliged to pay the indemnity for the alteration.

3 In cases where it becomes clear that we are liable for the said alteration, based on the provision of Article 27, paragraph 1, after we have paid indemnity for the alteration in accordance with the provision of paragraph 1 of this Article, the traveler will be required to repay such indemnity paid for the said alteration. In such a case, we will pay the balance by offsetting the amount of compensation payable by us based on the provision of the said paragraph by the amount of indemnity due to be repaid by the traveler.

(Responsibility of the Traveler)

Article 30 In cases where we have suffered damages due to the willful misconduct or negligence of a traveler, the said traveler shall be required to compensate us for the damages.

2 When the traveler executes the Subscription Type Organized Tour Contract, the traveler will be required to make efforts to understand the content of the said Subscription Type Organized Tour Contract, such as the rights and obligations of the traveler, etc., by utilizing information as provided by us.

3 Should the traveler realize that the Tour Service being offered differs from that as stated in the Contract Document after the start of the Tour, in order for the traveler to smoothly receive the Tour Service as described in the Contract Document, the traveler shall promptly report to us, or our Business Agent or the provider of the said Tour Service at the touring point.

Chapter 8 - Business Guarantee Bonds (In Cases of not Being a Security Member of the Association of Travel Agents) (Business Guarantee Bonds)

Article 31 The traveler or the Constituent Member who has executed the Subscription Type Organized Tour Contract with us is entitled to be reimbursed from business guarantee bonds deposited by us under the provision of Article 7, paragraph

1 of the Travel Agency Law in conjunction with claims as arising from the said transaction.

2 The name and location of the deposit office where we have deposited the business guarantee bonds are as follows:

- a. Name
- b. Location

Chapter 8 - Compensation Business Guarantee Bonds (In Cases of Being a Security Member of the Association of Travel Agents) (Compensation Business Guarantee Bonds)

Article 31 We are a Security Member of the All Nippon Travel Agents Association located at Akasaka, Shasta ・ East building 4-2-19 Minato-ku, Tokyo

2 The traveler or the Constituent Member who has executed the Subscription Type Organized Tour Contract with us is entitled to be reimbursed from compensation business guarantee bonds as deposited by the All Nippon Travel Agents Association as described in the preceding paragraph, up to the maximum amount of 11,000,000 yen in conjunction with claims as arising from the said transaction.

3 As we have paid our share of the compensation business guarantee bonds to of the All Nippon Travel Agents Association in accordance with the provision of Article 49, paragraph 1 of the Travel Agency Law, we have not deposited the business guarantee bonds based on Article 7, paragraph 1 of the Travel Agency Law.

Schedule I - Cancellation fees (related to Article 16, paragraph 1)

1. Cancellation fees related to Domestic Trip

Classification Cancellation	Cancellation Fee
a. Subscription Type Organized Tour Contract excluding the following column b	
(1) In cases where the Contract is cancelled on or after the 20th day (the 10th day in the case of a day trip) from the day immediately preceding the starting day of the Tour (except in the following cases from (2) through (5)).	Up to 20% of the tour price
(2) In cases where the Contract is cancelled on or after the 7th day from the day immediately preceding the starting day of the Tour (except in the following cases from (3) through (5)).	Up to 30% of the Tour Price
(3) In cases where the Contract is cancelled on the day immediately before the starting day of the Tour.	Up to 40% of the Tour Price
(4) In cases where the Contract is cancelled on the starting day of the Tour (except in the following case (5)).	Up to 50% of the Tour Price
(5) In cases where the Contract is cancelled after the start of the Tour or the traveler does not participate in the Tour without notice (no show).	Up to 100% of the Tour Price
b. Subscription Type Organized Tour Contract with the use of a chartered vessel	Based on the rules of the cancellation fee for the said vessel
Remark: ① The amount of the cancellation fee shall be specified in the Contract Document. ② In applying this Schedule, "After the Start of the Tour" refers to after "The time when the traveler starts receiving the service" stipulated in Article 2, paragraph 3 of the Rules of Special Indemnity as attached hereto.	

Schedule II – Monetary Indemnity for Alterations (related to Article 29, paragraph 1)

Alterations Requiring Payment of Indemnity Percentage	Percentage per Case (%)	
	Prior to the start of the Tour	After the start of the Tour
(1). Alterations to the starting or final days of the Tour described in the Contract Document	1.5	3.0
(2). Alterations of sightseeing locations or facilities (including restaurants) and other destinations of the Tour	1.0	2.0
(3). Alterations to the class or facilities of transportation facilities to those of lower rates than those described in the Contract Document (but limited only to cases where the total charged amount for altering the said class and facilities falls below the total amount for that as specified in the Contract Document)	1.0	2.0
(4). Alterations to the class of the transportation facilities or in the names of companies as specified in the Contract Document	1.0	2.0
(5). Alterations to different flights at the departure airport or destination airport in Japan from those as specified in the Contract Document	1.0	2.0
(6). Alterations/additions to connecting or indirect flights as needed to supplement/replace direct flights scheduled to fly between Japan and outside of Japan as specified in the Contract Document	1.0	2.0
(7). Alterations of the type or name of accommodation facilities as specified in the Contract Document	1.0	2.0
(8). Alterations to the conditions of guest rooms as specified in the Contract Document, such as the type of guest rooms, equipment, scenery, etc.	1.0	2.0
(9). Alterations in the items as specified in the tour title of the Contract Document, among the alterations specified in each item listed from (1) through (8) above.	2.5	5.0
Note 1. “Prior to the Start of the Tour” shall refer to cases where the traveler has been notified of the relevant alteration, no later than the day prior to the starting day of the Tour, and “After the Start of the Tour” shall refer to cases where the traveler has been notified of the relevant alteration on or after the starting day of the Tour.		

Main Tour Operator / Contact

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